

Career Focus



Systems Support & Web Manager

Here's Derek Foster, our IT & Web wizard at the Auckland S.P.C.A. He is kept very busy working on our website and making sure all systems run smoothly.

The SPCA in Auckland employs about 60 full-time staff and is supported by volunteers who kindly donate their time to help our animals.

Systems Support & Web

Derek's tips for the job...

You have to be aware that some people don't enjoy using computers, and some have very limited experience. Patience is a virtue, as is being friendly, approachable and helpful.

Qualifications

Standard IT qualifications apply, such as a degree in Information Technology, Microsoft Certification such as MCSA, MCSE, and A+ Certification, etc. It also helps to have a love of animals and not be perturbed by staff that let kittens run across their keyboards! As I also design and maintain the SPCA's website, experience is required with HTML coding, FTP, Flash, Photoshop, Freehand, Fireworks etc.

The Job and Where to Work

With the widely varying levels of computer expertise amongst staff and volunteers, it helps to be prepared for a range of questions from "How do I read my email?" to "What's the best way to attach this SQL database to an Access client front-end?" I also provide a helpdesk service for all computer users and give advice on a huge variety of questions concerning Microsoft products.

Places to work are any modern corporate, industrial or office environment that uses Information Technology.

The Best Part

Helping people use computers to become more efficient in their job, so they can spend less time actually on the computers and more time hands-on helping the animals

The Worst Part

Experiencing my colleagues' stress levels rise during our busiest time of the year as they deal with more and more incoming animals on a daily basis.



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For more information, contact the SPCA Auckland on 09 256 7300.
We speak for those who cannot speak for themselves